

Privacy Policy

Welcome to Swadikah. We value your privacy and are committed to protecting your personal information. This Privacy Policy explains how we collect, use, disclose, and protect your information when you visit our website or use our travel services.

1. Who We Are

Swadikah is a travel agency specializing in Thailand tour packages, hotel bookings, airport transfers, sightseeing tours, visa assistance, and other travel-related services.

If you have any questions regarding this Privacy Policy, you can contact us using the details provided on our [Contact](#) page.

2. Information We Collect

When you use our website or communicate with us, we may collect personal information such as your name, email address, phone number, residential location, travel preferences, passport details when required for bookings or visa assistance, emergency contact information, and other details necessary to provide our travel services. We may also collect information related to your travel itinerary, hotel preferences, flight details, number of travelers, and other booking-related information.

In addition to the information you provide directly, our website may automatically collect certain technical information, including your IP address, browser type, operating system, device information, pages visited, time spent on the website, and other analytical data through cookies and similar technologies. This information helps us improve our website's performance and provide a better browsing experience.

3. How We Use Your Information

The information we collect is used to process bookings, arrange travel services, confirm reservations, communicate with you regarding your inquiries, provide customer support, personalize your travel experience, improve our services, comply with legal obligations, and send promotional offers or travel updates if you have chosen to receive such communications.

4. Sharing of Information

Swadikah does not sell, rent, or trade your personal information to third parties. However, to successfully provide our travel services, we may share your information with trusted partners such as hotels, airlines, transportation providers, local tour operators, visa processing agencies, payment service providers, and government authorities whenever required by law or for the completion of your travel arrangements. We ensure that such partners receive only the information necessary to perform their respective services.

5. Cookies

Our website uses cookies and similar technologies to enhance your browsing experience, remember your preferences, analyze website traffic, and improve our services. You may choose to disable cookies through your browser settings; however, doing so may affect certain features and functionality of our website.

6. Data Security

We implement appropriate technical, administrative, and organizational security measures to protect your personal information against unauthorized access, misuse, alteration, disclosure, or destruction. While we strive to use commercially acceptable methods to safeguard your data, no method of transmission over the internet or electronic storage is completely secure, and therefore absolute security cannot be guaranteed.

7. Data Retention

Your personal information is retained only for as long as necessary to fulfill the purposes for which it was collected, including completing your bookings, complying with legal obligations, resolving disputes, maintaining business records, and enforcing our agreements. Once the information is no longer required, it will be securely deleted or anonymized where appropriate.

8. Your Rights

You have the right to request access to the personal information we hold about you, request corrections to inaccurate information, request deletion of your personal data where legally permitted, withdraw your consent for marketing communications at any time, and request information about how your data is being processed. We will respond to such requests in accordance with applicable privacy laws.

9. Third-Party Services

Our website may contain links to third-party websites, including airlines, hotels, payment gateways, and other travel service providers. These external websites operate independently and have their own privacy policies. Swadikah is not responsible for the privacy practices or content of these third-party websites, and we encourage you to review their privacy policies before providing any personal information.

10. Children's Privacy

Our services are intended for individuals who are legally capable of making travel bookings. We do not knowingly collect personal information from children without appropriate parental or guardian consent. If we become aware that such information has been collected unintentionally, we will take reasonable steps to delete it promptly.

11. International Data Transfers

As Swadikah specializes in Thailand tours, your personal information may be transferred to travel partners, hotels, transportation companies, and service providers located in Thailand or other countries whenever necessary to complete your travel arrangements. By booking with us, you consent to such transfers where required for the delivery of our services.

13. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our business practices, legal requirements, or services. Any updates will be published on this page along with the revised "Last Updated" date. We encourage you to review this Privacy Policy periodically to stay informed about how your information is protected.

14. Contact Us

If you have any questions about this Privacy Policy or how we handle your personal information, please contact us.

Swadikah

Email: hello@swadikah.com

Phone: +91-XXXXXXXXXX

Website: www.swadikah.com

Consent

By using the Swadikah website and our travel services, you acknowledge that you have read, understood, and agree to this Privacy Policy and our data collection and usage practices.